

## Frequently Asked Questions (FAQ) on Fees Waiver

No	Questions	Answers
1	What are the fees that will be waived?	The fees waiver include: <ol style="list-style-type: none"><li>1. Transaction Fees for Cash Management Sweeping, IBG, RENTAS and DuitNow submissions via Corporate e-Banking/ Host-to-Host</li><li>2. Maintenance and Subscription Fee for Corporate e-Banking</li><li>3. First Time Security Token Charges for Corporate e-Banking</li></ol>
2	What is the effective date and validity period of the Fees Waiver?	The Fees Waiver is to take effect from now until 30 <sup>th</sup> June 2022.
3	Do I enjoy fees waiver for remittance/ fund transfers submits through Over-the-Counter?	No. The fees waiver only applicable to e-Banking/ Host-to-host clients.
4	I lost my token and request for token replacement. Do I entitle for the fee waiver?	No. The fee waiver is exclusion of Replacement Token which due to token lost, steal, malfunction etc.